

Google glitch halts mail delivery

WASHINGTON, USA: Google suffered disruptions on several of its cloud-based services including Google Mail for about two hours on Wednesday (17 April) for reasons that were not disclosed.



The apps status dashboard indicated "service disruptions" for Google Mail, Google Drive, Google Documents, Google Spreadsheets and Google Presentations.

It also reported a total "service outage" for its "admin control panel / API" used by administrators of Google Apps domains.

By 11:30 am (1530 GMT) however, the dashboard indicated that all services were back in full service.

There was no explanation for the outage, but Google said "less than 0.007 percent" of its Google Mail user base was affected.

"We apologise for the inconvenience and thank you for your patience and continued support," it said.

"Please rest assured that system reliability is a top priority at Google, and we are making continuous improvements to our systems."

Cloud-based computing services, in which email, documents and other data from many different sources are filed and accessed from a single shared server via the Internet, is growing.

Last year, Google said its Gmail service has more than 425m users, and that 500m businesses use its various Google apps.

Source: *AFP* via I-Net Bridge