

HP targets fraudulent manufacturers in East Africa

Alongside local African authorities, HP's ACF team have conducted two highly successful operations to stop the trade of counterfeit cartridges for HP printers across Uganda and Mozambique.

By [Daniëlle Kruger](#) 4 Apr 2019



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Firstly, In September and October 2018, HP's ACF team and local authorities raided several premises in Maputo (Mozambique) and Kampala (Uganda) areas. In total, these anti-counterfeiting successes resulted an impressive total of 33,000 illicit items seized.

Secondly, in January 2019, Ugandan authorities dismantled a criminal ring that had distributed counterfeit cartridges for HP printers destined for sale in several East African countries. Officials raided a distribution warehouse in the Kampala area that also served as a manufacturing site for counterfeits. The operation has resulted in the seizure of 77,000 illicit items, bringing the total number of contraband products seized through recent activity to over 110,000 items.

Counterfeiting is a crime. For users, such illegal imitations can cause a multitude of problems that can cause performance and reliability issues. Should your laptop break through the use of counterfeit accessories or components, you could also have issues with your manufacturer's warranty becoming void.

In contrast, original HP products are designed to meet HP's strict quality and reliability standards, based on a long history of inventing and testing.

"HP is proud of our continued partnership with local authorities in bringing counterfeiters to justice in Africa and we commend the swift action of the local officials," said Tiago Drummond Borges, Vice-President Supplies Sales, Europe, Middle East & Africa, HP. "This string of successful seizures is a true testament to the effectiveness of our Anti-Counterfeiting and Fraud programme. Our work helps in apprehending and prosecuting counterfeiters who break the law."

Across EMEA over the last five years, approximately 12 million counterfeits and components have been

seized by local authorities, supported by HP. HP has conducted over 4,500 audits and inspections (CPPA and CDIs) of partners' stocks or suspicious deliveries for customers.

Through HP's Anti-Counterfeiting Fraud (ACF) Programme, the company actively educates its customers and partners to be vigilant against fake accessories and supplies. It also cooperates closely with local and global law enforcement authorities to detect and dismantle illegal operations that produce counterfeit HP components.

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