

# Writing good advertising copy (Part 5)



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Consumers have their own language: I don't necessarily mean speech.

But when, for example, writing copy for a male deodorant, a copywriter might write in a macho style – which could possibly alienate a large number of men who don't **want** to be all testosterone-boosted but would rather just smell clean and elegant.



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We also know that teenagers don't like being talked down to, and especially not with inappropriate and patronising language.

There's nothing more insincere than a 40-year-old copywriter trying to write in the style that will appeal to a 9- to 15-year-old. It's almost certain to fail and you don't want to upset this group, because they have considerable influence on what their parents and friends buy.

The key ingredients of copywriting are, of course (and we've already covered this several times) sensitivity and empathy. The writer has to understand the target market's psyche – which is why 19-year-old copywriters write better copy for teenagers and why 50-year-old writers produce better ads for retirement policies.

Consumers are (and this applies to all of us) selfish. A chap called Victor Schwab defined what people want – and writers

### should know this already.

#### People want to GAIN the following:

- 1. Good health
- 2. Time
- 3. Money
- 4. Popularity
- 5. Improved appearance
- 6. Old-age security
- 7. Praise from others
- 8. Comfort
- 9. Leisure
- 10. Pride in accomplishment
- 11. Advancement (business and social)
- 12. Increased enjoyment
- 13. Self-confidence
- 14. Personal prestige

#### People want to **BE** the following:

- 1. Good parents
- 2. Sociable and hospitable
- 3. Up-to-date
- 4. Creative
- 5. Proud of their possessions
- 6. Influential over others
- 7. Gregarious
- 8. Efficient
- 9. First to do something
- 10. Recognised as authoritative
- 11. Educated

## Things people want to **DO** are:

- 1. Express their personalities
- 2. Resist domination by others
- 3. Satisfy their curiosity
- 4. Emulate the admirable
- 5. Appreciate beauty
- 6. Acquire and collect things
- 7. Win the affection of others
- 8. Improve themselves generally

#### People want to SAVE and AVOID the following:

- 1. Time
- 2. Money
- 3. Work
- 4. Discomfort
- 5. Worry
- 6. Doubts

- 7. Risks
- 8. Personal embarrassment
- 9. Stress

And remember, a man's name is, to him, the sweetest sound in any language - and with today's technology, we can capitalise on this.

So remember to use the correct language and ensure your style appeals to what your specific customer wants. I once saw a Spanish TV commercial and, whilst I didn't understand a single word spoken, I understood the message perfectly. Now that's good advertising.

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#### ABOUT CHRIS BREWER

Having joined the ad industry in London, Chris Brewer spent most of his career in media analysis and planning - but has performed just about every advertising task from Creative to Research. He's an honorary lifetime member of the Advertising Media Association and regularly advises agencies and clients regarding their media plan costs and strategies. He is also often asked to talk at industry functions. Email: chris@brewers.co.za. Twitter: @brewersapps. Read his blog: www.brewersdroop.co.za

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