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African retail bank of the year

Nedbank has been awarded the African Retail Bank of the year award at the 2016 Retail Banking Global Conference and Awards, held in London recently.



Nedbank emerged the winner among Ecobank, Standard Bank and Guaranty Trust who were shortlisted in the African Retail Bank of the year category. The award was bestowed in recognition of Nedbank's growing stature among retail banks in South Africa and across the continent. The bank was also shortlisted in the Best Use of Data Analytics category, affirming its strategic intent to lead in innovation.

Group managing executive, Nedbank Retail and Business Bankin,g Ciko Thomas, said: "We are humbled by this recognition and would like to express our sincere gratitude to the Retail Banking Global Awards which continue to play an important role in showcasing banking excellence in Africa and globally. We are immensely proud to be recognised in this manner as these accolades demonstrate progress in our client centered approach and vision to become the most admired bank in Africa by all stakeholders including our clients."

The Retail Banking Global Awards, an initiative by Retail Banker International (RBI), bring together high-street banks, retailers, new market entrants, financial professionals and industry disruptors in an active discussion of the key issues facing the industry. The awards are a culmination of the Retail Banking Conference which showcases informative and inspiring keynote sessions as well as informal conversations among industry thought leaders.

Thomas notes that Nedbank's greater focus on client centricity has seen the bank grow its investment in technological advancements and the development of staff who bring the bank's vision and brand promise to life through their daily interactions with new and existing clients.

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