

PartServe appointed as service centre for IBM in SA

PartServe Channel Support has been appointed as the locally authorised service centre for IBM in South Africa and carries out all repairs to IBM equipment, including Lenovo products, regardless of whether they are in or out of warranty.

PartServe's channel support director, Lee Bowes, said that this partnership offers excellent service levels on all IBM equipment. "All repairs are completed in-house by a dedicated team of technicians making use of the best quality OEM spares, ensuring that all IBM and Lenovo products are as good as new. Our highly trained technicians will ensure all equipment is repaired to the highest standard."

He says that there is a definite trend towards vendors moving their support and warranty functions to independent service partners. "Warranty repairs and support is a specialised business, it certainly doesn't make good business sense for vendors to do this themselves."

PartServe has offices in all major cities across South Africa including Joburg, Durban, Cape Town, Bloemfontein and Port Elizabeth.

For more information, contact Lee Bowes at +27 (0)11 201 7777, fax +27 (0)11 201 7999 or email leeb@partserve.co.za.

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