

Fancourt receives TripAdvisor award

Fancourt has been selected from among thousands of hospitality businesses across the globe to receive a TripAdvisor Certificate of Excellence award. This follows being singled out among the world's 10 Best Golf Resorts on CNNGO, the online travel hub of Cable Network News (CNN).



The tribute, which honours excellence in hospitality, is given only to enterprises that consistently achieve outstanding traveller reviews on TripAdvisor and is extended to qualifying businesses worldwide. Only the top-performing 10% of businesses listed on TripAdvisor receive this award. To qualify, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travellers on TripAdvisor, and must have been listed for at least 12 months. Other criteria include the volume of reviews received within the last 12 months.

Fancourt also took top spot among all the hotels in the town of George, where it is based, ranking number one of nine hotels here with a score of 4.5 out of 5.

Real and unbiased reviews

TripAdvisor Certificate of Excellence winners are chosen on the basis of real and unbiased reviews and opinions about their hotels, loaded voluntarily onto the TripAdvisor website, with most reviewers having experienced their service and accommodation offering first-hand.

Fancourt's director of sales and marketing, Carl Reinders, said: "It is very rewarding to be acknowledged by this world-leading travel website for our hospitality experience, especially as our ranking is determined by the personal feedback of guests who have stayed with us. TripAdvisor is a trusted reference for international business and leisure travellers as well as travel agents, and I believe that its data-driven nature and scale make it a very reliable tool. It offers visitors a reflection of a hotel from potentially thousands of travellers, based on their own recommendation of your hotel or product. This acknowledgment is a feather in the cap for each and every one of our team."

