

Ethics? What ethics?



By Angelo Coppola: @angelo2711

13 May 2011

The unfolding story in Silicon Valley about 'Facebook' employing a PR "consultancy" to bad mouth a Google service (read here) is a classic example of what is wrong with the PR industry, locally and internationally.

While much has been said about Facebook and its attempts, you have to question the ethics of the PR business involved. What was it thinking? You would have thought that the owners, or at least the senior account management team, would have looked at the request and immediately turned it down.

And here's why:

- The relationship that the PR has with journalist is forever ruined.
- The PR will have a hard time pitching anything at the journalist or any other journalist, for that matter, without some doubt about integrity.
- The reputational damage to the agency will come to the fore when its more ethical clients see this attempt as unethical business practice and sever the business relationship

When will agencies begin to look at their own businesses in the same way that they should be counselling their clients?

How can we - as an industry - expect to be taken seriously when there are agencies out their practicing the dark side of our art?

And why do we take on business or projects that shouldn't be touched with the proverbial barge-poll?

Sometimes turning away business is better for your business in the long run...

For more:

- Twitter Search: Burson-Marsteller Google Facebook
- Google News Search: Burson-Marsteller Google Facebook

ABOUT ANGELO COPPOLA: @ANGELO2711

tactical PR. He's an ex-financial journalist. Email himat angelo@channelmpr.co.za, follow himon Twitter at @angelo2711 and read his musings at www.posterous.com/angelo2711.

702/Outsurance pointspeople matzah pudding - 31 Oct 2011

B2B magazines need to up their game - 17 Oct 2011

Whitew ashing the news? - 30 Aug 2011

Wainstream media platforms are communities, too... - 30 Jun 2011

What does Google Authorship mean for SA PR industry, clients? - 28 Jun 2011

View my profile and articles...

For more, visit: https://www.bizcommunity.com