

# Jasco wins CommProve deal with Cell C

On the back of the recently signed distributorship agreement with CommProve, Jasco has partnered with mobile network operator Cell C to deliver real-time network monitoring, diagnostics and optimisation. This will enable Cell C to become more proactive in response to network issues and deliver improved service to its customers.



Mark van Vuuren, MD of Jasco  
ICT Solutions

"Jasco became a distributor of CommProve earlier in 2012, which enabled it to successfully secure this network monitoring, diagnostics and optimisation business with Cell C. The CommProve solution we are supplying will enable Cell C to conduct real-time network diagnostics and monitoring of traffic, particularly over voice networks. This will enable them to determine call quality and call success, the frequency of dropped calls and more," says Mark van Vuuren, MD of Jasco ICT Solutions.

## Issues can be addressed immediately

"If problems on the network are detected as a result of dropped and poor quality calls, these issues can be addressed immediately. This is a more proactive approach that enables issues to be addressed before customers complain, delivering improved customer service and efficiency. For Jasco it is also an opportunity to expand on our existing RAN and transmission portfolio's and to start playing in the OSS/BSS space, which will solve an important challenge for one of South Africa's major mobile network operators," he adds.

CommProve is a leading provider of network monitoring and business solutions for mobile networks. The company's portfolio includes the NetLedge real-time data acquisition and mediation platform, and the Insight application suite, which collects and analyses network usage information and integrates it with business rules and subscriber data. CommProve's solutions enable operators to maximise both customer satisfaction and profitability.

## Physical hardware probes

Jasco will be supplying a complete, end-to end solution to Cell C. This includes the physical hardware probes that will be placed at Cell C core sites, as well as software, hardware and software implementation, and a two-year support and maintenance contract.

Says Joe Brittz, chief technical officer of Cell C: "The CommProve network monitoring solution delivered by Jasco will enable Cell C to proactively address service issues and ensure that the experience of customers on our network is the best it can be."

"For Jasco, Cell C is a key win. It augments our existing business with major local and African network operators and reaffirms our position as an integrator of end-to-end solutions in the carrier space particularly. Our unique skill sets and strategic partnerships with leading international brands such as CommProve are a cornerstone of the Jasco offering," concludes Pete Da Silva, CEO of the Jasco Group.

For more, visit: <https://www.bizcommunity.com>