

Col'Cacchio pizzeria launches e-learning for staff

Col'Cacchio pizzeria has launched its e-learning staff training platform, which is used as a training tool and provides staff with the resources necessary to develop their restaurant and hospitality skills.



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This online training solution, produced in conjunction with Fuel, has been implemented in all 31 stores nationwide and offers staff fundamental food safety, hygiene and customer service tools in an engaging, interactive and accessible format. All employees work through a series of video clips on dedicated iPads that have been installed in the stores. As they successfully complete a module and answer a series of assessments, they progress to the next lesson.

"The e-learning platform is used as a training tool to ensure training is consistent throughout the group, that information is available at the touch of a button at any time of the day or night and provides our staff with the resources necessary to develop their restaurant and hospitality skills," explains Roslyn Mommsen, National Training Manager.

The e-learning platform has also been designed to extend beyond the working environment, with extensive information offered to equip staff with the knowledge, resource and support service information needed to help them improve their life skills. Modules include coping mechanisms when dealing with abuse, HIV/AIDS awareness and prevention, first aid basics and basic banking to name a few.

Mommsen adds that the group's employees are part of the family and are its greatest assets. It is proud of its staff and the mixture of talent, enthusiasm and experience they bring to the brand.

"Our goal is to inspire and support staff to grow in the workplace but at the same time we would like to equip them with basic life skill that they may not necessarily normally have access to. This information can in turn have a larger impact on perhaps their family, friends and the community. We believe that giving back to our staff is vital - if we can assist in any way by improving their personal lives, we will naturally have a happier and more productive team," concludes Mommsen.

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